



Dear Maxville Guests,

We hope this email finds you and your family well. We wanted to share the exciting news that Maxville Winery is official allowed to reopen its doors to our friends and family!

We will be moving forward with appointment only-tastings (NO walk-ins allowed), for parties up to 6 (from ONE single household), or less. Your tasting group must arrive together and be sat together.

Scheduled appointments will be available daily beginning at 10:30am.

Please reach out to Ryan Morales to book your tasting appointment!

- All tasting protocols are below, and our staff will communicate guest protocols upon booking.
- Wine pick-ups still require a scheduled appointment, even if you are not tasting - please contact us to book your pick-up appointment time.

WE LOOK FORWARD TO SEEING YOU ALL SOON!!

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### **POLICY FOR YOUR VISIT**

Check-in for tasting reservations will be at the entrance. Only guests with reservations or confirmed pick-up times will be permitted on property.

For the safety of our visitors and staff, we will require that face masks be worn by all guests during your visit as you transition through the property before and after your tasting. Only while you are seated for your tasting will the wearing of face masks not be required. Visitors are asked to bring their own face masks. Without a face mask, we will not be able to accommodate your visit. This is for the safety of all of our guests and staff.

Although we love our canine friends, we will be unable to have any dogs allowed on premise unless they are service animals during this time (subject to change).

### **TASTING PROGRAM**

To satisfy the current Phase 2 guidelines there will be NO food provided by the winery. You are allowed to bring your own food, or coordinate your own caterer to bring food to the winery and enjoy amongst our picnic grounds.

### **SAFETY PROTOCOLS**

To assure that we provide the best possible safe and secure environment for your visit, our staff has taken the following measures:

- All of our staff are required to wear face masks while working with guests or in close proximity to co-workers.

- All of our staff are required to wear gloves in the preparation and recovery of our tasting locations.
- We have rearranged our furnishings and tasting areas to assure a minimum of 6-feet of social distancing between seated tasting areas.
- All high-contact surfaces will be cleaned and sanitized between each reservation. This includes tables, chairs, glassware, and other touch points. Disposable menus will be used.
- Common areas like restrooms, staircase railings, door handles, and other high usage areas and fixtures will be cleaned and sanitized on a continuous basis throughout the day.
- All staff members are required to follow rigorous handwashing procedures between all guest interactions. Staff will also be screened before each shift to assure they are fit to work.

We reserve the right to refuse access or service to customers who (1) display any symptoms consistent with COVID-19; (2) fail to comply with our social distancing protocols; and/or (3) fail to wear a face mask.